



Hands on Banking - Volunteering Tips

After you've met with an Enterprise Impact Team Member or Hands on Banking Champion about Hands on Banking and volunteering with it, it's time to get out and volunteer in the community. Below are tips to help make your volunteer session a successful one.

TIPS AND BEST PRACTICES

- The presentations are scripted and will take around 30 minutes to complete.
- Update the cover page with your name, title, and date prior to sharing it.
- There are leave behinds that you can print and give or email to your participants.
- You must use a personal device for all volunteering.
- Practice, practice! Practicing your presentation can help smooth things out for the actual volunteer day.
- If you have questions, reach out to the Enterprise Impact Team for Financial Health, a Hands on Banking Champion or email hobinfo@wellsfargo.com.
- Do not refer participants back to Wells Fargo. Hands on Banking is a public service and is not to be used to refer Wells Fargo products to participants.

DAY OF THE EVENT

- If you're not using a projector, print the presentation with notes so you have access during your presentation.
- Show up at least 10 minutes early. Test your projector and prepare your materials.
- Check that your camera and microphone both work if your presentation is virtual.
- Hand out participation documents (optional).
- Leave time for a brief Q&A session.
- Have participants take a survey using the <u>Participants Feedback Form.</u>
- Give feedback to Hands on Banking about your event using the <u>Volunteer Feedback Form.</u>
- Log your volunteer hours at http://tmgiving.wf.com/.